



Dear Riverview Parents,

Good afternoon! We hope you are well.

Now that we have a full week of school under our belts, we wanted to reach out with a few additional reminders:

1. **Emergencies/Communication** – In addition to causing damage to basements and homes this week, the hurricane Ida storm wreaked havoc on student transportation across the County. In an emergency, please know that we are feverishly working behind the scenes to solve problems, receive and respond to real time information from the bus garage, and simultaneously relay reliable communication out to the public. The goal is to keep everyone safe. We will always do our best to answer calls and respond promptly, but please be patient, check the website, and know that information will be released as soon as possible. We are continuously searching for more efficient ways to disseminate information, and we appreciate your understanding and support.
2. **Mask Order** – As you know, a universal mask mandate has been in place here at Riverview for quite some time. However, on September 7th, the Governor and the State Department of Health have issued its own mask mandate for schools. The order doesn't really affect us, but some parents have asked if the guidance regarding masks has changed (recommendations, styles, research, etc.). Here is a link to CDC website that the County and State Health Departments are using, in case you have questions: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover-guidance.html>
3. **School Communication**– We want to thank you for your continued kind, compassionate, and respectful communication with Staff and Administration. We know there may be times when parents have questions, concerns, issues, and/or disagreements. If there is a classroom issue, always start by contacting the teacher first. If your issue persists, call the building principal, and go on from there. If you do call with an issue or concern, state your issue calmly and respectfully, and be patient and open to the response. Always remember that we

are your allies and are here to support you and to alleviate your concerns. We hope to continue to work through issues as a team, and will always treat you with respect throughout the process.

4. **Paraprofessionals** – We still need paraprofessionals! If you have at least three hours during the day to devote to supporting our school-aged children, please let us know. Spread the word to anyone you know that might be interested and contact us with any leads. Serving the District as a paraprofessional is an honorable and rewarding way to spend your time, and we could use the additional support. Thank you in advance!

We had such a wonderful week here. It is so satisfying to see all of our students in the classroom hard at work, happy, and productive. We hope you are able to spend time over the holiday weekend to safely enjoy family and friends, and that you continue to stay happy, peaceful and safe.

Go Raiders!

Sincerely,

The Riverview Administration